



VIP-SERVICES

Catalog of Services and Price List

Valid as of January 1, 2024

Dear Customer,

Thank you very much for your interest in our services!

The following pages contain detailed information on the VIP services that are available at Frankfurt Airport.

The options include our classic VIP services, which can be flexibly supplemented by additional services.

You can reach us by calling +49 69 690-70366 or sending an email to vip-services@fraport.de.

We're looking forward to welcoming you!

Best regards from the Frankfurt Airport VIP-Services



VIP-SERVICES

Services and Prices

All offers and services are subject to our general terms and conditions.

| Service | Description | Price w/o VAT |
|----------------------|---|--|
| Arrival or departure | Personal assistance for and coordination of all steps in the travel process while bypassing the normal passenger flows in the terminals, use of a lounge, and transfer by luxury limousine. Additional special services and private rooms can also be booked. | €430 for 1 person, €240 for each additional person |
| Transfer | | €455 for 1 person, €335 for each additional person |

Bookable Private Rooms

High-speed Wi-Fi is available at no additional charge in all lounges and suites.

| Prices for the exclusive use of suites in the VIP-Transitlounge | Price for <3h |
|---|---------------|
| Petite Suite Approx. 20 m ² , premium furnishings and amenities, lounge, eating and work areas for up to four guests, TV with SAT reception, separate toilet | €150 |
| Dream Lounge No. 1 or 2 Approx. 20 m ² , premium furnishings and amenities, two single beds or one double bed for up to two guests, separate toilet, luxurious bathroom with shower | €200 |
| Superior Suite No. 1, 2 or 3 Approx. 30 m ² , premium furnishings and amenities, lounge, eating and work areas for up to four guests, TV with SAT reception, separate toilet, luxurious bathroom with shower | €200 |
| Grande Suite No. 1 or 2 Approx. 40 m ² , premium furnishings and amenities, lounge, eating and work areas for up to four guests, TV with SAT reception, separate toilet, luxurious bathroom with shower and footbath or bathroom with tub | €300 |
| Grande Conference Lounge No. 1 Approx. 60 m ² , high-end conference facility with a panoramic view of the apron and lounge area for up to 18 guests, TV with SAT reception and a videoconferencing setup | €450 |
| Blue Royal Suite Approx. 60 m ² , premium furnishings and amenities, lounge, eating and work areas for up to eight guests, TV with SAT reception, separate toilet, luxurious bathroom with shower | €550 |

When booking VIP services, please keep the maximum capacities of the various accommodations in mind. Depending on the size of the group, it may be necessary to book additional suites.

All prices shown here are net, i.e. they do not include the applicable value-added tax. Infants less than three years old may accompany paying family members free of charge. VIP services may be booked for up to three hours and are coordinated with the scheduled arrival and/or departure times according to guests' flight schedule (STD/STA). For stays exceeding three hours, a long-stay fee will be charged.

If you request a rebooking within the cancellation policy period, only the respective cancellation fee will be charged; the last minute fee will not apply. The last-minute fee for bookings made at short notice is 50% from 48 hours and 75% from 24 hours.

Please note our regular business hours are from 5:30 a.m. to 10:30 p.m.

If you are bringing pets with you, you are required to notify us at the time of your booking. You will also be required to book a private room when bringing pets to the VIP-Services.

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VIP-SERVICES

Bookable Private Rooms

High-speed Wi-Fi is available at no additional charge in all lounges and suites.

| Prices for the exclusive use of suites in the VIP-Terminal | Price for <3h |
|---|---------------|
| Superior Suite No. 4 Approx. 30 m ² , premium furnishings and amenities, lounge, eating and work areas for up to four guests, TV with SAT reception | €200 |
| Grande Amber Suite 26 m ² , premium furnishings and amenities, lounge area for up to four persons, TV with SAT reception, separate toilet, luxurious bathroom with shower and footbath. Thanks to a connecting door, this suite can also be booked together with the "Grande Indigo Suite." | €300 |
| Grande Indigo Suite 28 m ² , premium furnishings and amenities, lounge area for up to four persons, TV with SAT reception, separate toilet. Thanks to a connecting door, this suite can also be booked together with the "Grande Amber Suite." | €300 |
| Grande Conference Lounge No. 2 Approx. 60 m ² , high-end conference facility and lounge area for up to 12 guests, TV with SAT reception and a videoconferencing setup | €450 |
| Delegates Lounge 51 m ² , high-end conference facility for up to 20 persons, TV with SAT reception and a videoconferencing setup. Thanks to a connecting door, this suite can also be booked together with the "Superior Suite No. 4." | €450 |

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If you request a rebooking within the cancellation policy period, only the respective cancellation fee will be charged; the last minute fee will not apply. The last-minute fee for bookings made at short notice is 50% from 48 hours and 75% from 24 hours.

Please note our regular business hours are from 5:30 a.m. to 10:30 p.m.

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Other Available Services

| Service | Description | Price w/o VAT |
|--|--|----------------|
| Deployment of an additional limousine for more guests | On the airport premises during a booked service package | €180 |
| Additional meeters & greeters and/or business partners * | Access by visitors to the apron, security, and lounge areas. A valid officially issued passport or ID card is mandatory. | €80 per person |
| Long stay | Extra time beyond the included three hours ** | €300 |
| Export or import clearance by a customs officer in the VIP-Services facility *** | 15 minutes Each additional 15 minutes | €102 €34 |
| Escort by a follow-me car to or from the General Aviation Terminal (GAT) for a private vehicle | | Please inquire |
| Groups | 20 persons or more | Please inquire |
| Transfers | To or from a hotel at the airport | €80 |
| | To the Lufthansa First Class Terminal **** | €80 |
| | To or from the Frankfurt-Egelsbach Airport | €150 |
| Limousine service | Within a 20-kilometer radius around Frankfurt Airport | €130 |
| | Within a 40-kilometer radius around Frankfurt Airport | €160 |
| | Within an 80-kilometer radius around Frankfurt Airport | €200 |
| Valet parking ***** | Per day | €150 |
| | Two weeks or more | Please inquire |
| Service before 6 a.m. | As required depending on the flight schedule (STD/STA) | €150 |

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- * In accordance with the official regulations. The VIP-Services may only authorize additional persons to accompany guests if they present a valid officially issued passport or ID card. Diplomatic accreditation cards and protocol passes are not accepted. According to the flight schedule (STD/STA).
- ** VIP services may be booked for up to three hours and are coordinated with the scheduled arrival and/or departure times according to the flight schedule (STD/STA).
- *** A separate invoice is issued for this service, indicating the complete price including value-added tax.
- **** Only for entitled passengers with a connecting Lufthansa flight. The VIP services end when they arrive in the first class terminal.
- ***** This special service may only be booked together with an arrival and departure service package.

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VIP-SERVICES

Service Catalog and Price List for 2024 - Annex

Detailed Overview

All Services Available to Departing and Arriving Passengers

| Services | Price |
|--|-------|
| Price for first VIP guest per service package | €430 |
| Price for each additional VIP guest for the same service package | €240 |

Arrival and Departure Services (with Alternative Options)

| | |
|---|---|
| Exclusive use of the limited-access driveway to the VIP Terminal | ◆ |
| Short-term parking spaces in front of the VIP Terminal for chauffeurs or for leaving vehicles for valet parking | ◆ |

Services at the Airport

| | |
|---|---|
| Access to the VIP Terminal and the lounges in the transit zone | ◆ |
| Personal support by a VIP assistant throughout the travel process while bypassing the main passenger flows in the terminals | ◆ |
| Check-in and exclusive baggage drop-off or pickup, depending on the baggage handling rules of the booked airline | ◆ |
| Value-added tax refund and in-lounge duty-free shopping | ◆ |
| Use of an exclusive security checkpoint | ◆ |
| Organization of and assistance for immigration and border checks | ◆ |
| Transfer to or from the aircraft in a luxury limousine or VIP bus (for groups) | ◆ |
| Food and beverages (alcoholic and nonalcoholic) | ◆ |
| Foreign newspapers and magazines | ◆ |
| Free Wi-Fi | ◆ |
| Smoking and cigar lounges in the transit zone | ◆ |
| Showers | ◆ |

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VIP-SERVICES

All Services Available to Transferring Passengers

| Services | Price |
|--|-------|
| Price for the first VIP guest per service package | €455 |
| Price for each additional VIP guest for the same service package | €335 |

Services at the Airport

| | |
|---|---|
| Pickup by a VIP assistant and boarding right at the aircraft | ◆ |
| Personal support by a VIP assistant throughout the travel process while bypassing the main passenger flows in the terminals | ◆ |
| Transfer to or from the aircraft in a luxury limousine or VIP bus (for groups) | ◆ |
| Use of an exclusive security checkpoint | ◆ |
| Food and beverages (alcoholic and non-alcoholic) | ◆ |
| Foreign newspapers and magazines | ◆ |
| Smoking and cigar lounges | ◆ |
| Free Wi-Fi | ◆ |
| Showers | ◆ |
| In-lounge duty-free shopping | ◆ |

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